### Insight Psychological Services, PLLC 2126 Jefferson Davis HWY Suite 103 Stafford, VA 22554 Phone: (540)-658-0888 PERSONAL HISTORY: CHILDREN AND ADOLESCENTS

Patient name:	Today's Date:				
Gender (circle one) Male Female	Date of birth:	Age:	Current grade in school:		
Form completed by (if someone other	than patient):				
Address:		City:			
State: Zip:	Phone (home)	)			
Phone (cell)	Phone (w	ork)	ext		
Email:					
			oirth of insured:		
Insurance carrier:	In	surance ID nun	nber:		
Group number, if applicable:		If differe	ent from above, address of insured:		
If you need any more space for any of Primary reasons for seeking services:					
	Family H	<u>istory</u>			
Parents					
With whom does the child live at this	time?				
Are parents divorced or separated?					
If yes, who has legal custody?					
Were the child's parents ever married	?				
Is there any significant information ab beneficial in counseling? Yes					

Name:	Age:
Occupation/ where employed:	
Please circle: Full-time Part-time Work phone:	extension:
Mother's education:	
Is the child currently living with mother? [] Yes [] No	
[] Natural parent [] Step-parent [] Adoptive paren	nt [] Foster home [] Other (please specify:
Is there anything notable, unusual, or stressful about the	child's relationship with the mother? [] Yes [] No
If yes, please explain:	
Patient's Father Name:	Age:
Occupation/ where employed:	
Please circle: Full-time Part-time Work phone:	extension:
Father's education:	
Is the child currently living with father? [] Yes [] No	
[] Natural parent [] Step-parent [] Adoptive parent	nt [] Foster home [] Other (please specify:
Is there anything notable, unusual, or stressful about the	child's relationship with the father? [] Yes [] No

If yes, please explain:

# Patient's siblings and others who live in the household

Name of siblings	Age	Gender	Lives	Quality of relationship with patient
		[]M []F	[] home [] away	[] poor [] average [] good
		[]M []F	[] home [] away	[] poor [] average [] good
		[]M []F	[] home [] away	[] poor [] average [] good
		[]M []F	[]home []away	[]poor []average []good

# Others living in household

Name	Age	Gender	Relationship to patient (aunt, cousin, foster child)	Quality of relationship with patient
		[]M []F		[] poor [] average [] good
		[]M []F		[]poor []average[]good

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[]M []F	[]poor []average[]good
[]M []F	[]poor []average[]good

Comments:

### **Family Health History**

Please list any relevant family health history such as diabetes, intellectual disability, cancer, thyroid issues, mental health concerns in blood relatives (parents, siblings, aunts, uncles, grandparents):

#### **Childhood/Adolescent History**

#### **Pregnancy/Birth**

Were there any unusual circumstances/complications with the child's pregnancy or delivery (premature, forceps, vacuum delivery etc?)

Describe any complications for the mother or baby during or after the birth (post-partum depression, etc?):

Any issues during Infancy/toddlerhood?

#### **Developmental History**

Did the child meet all developmental milestones (i.e. walking, talking, potty training) within normal time frames? If not, please describe:

Issues that affected child's development (e.g., physical/sexual abuse, inadequate nutrition, neglect, etc):

Personal History: Child. Page 3 of 7.

# **Education**

Current school:		
		ler:
Grade: Teacher:		
In special education? [] Yes [] No	If yes, please describe:	
In gifted program? []Yes []No	If yes, please describe:	
Haw child ever been held back in sch	1001? []Yes [] No If yes, please	describe:
Any academic difficulties or strength	ns?	
	in the child's grades? [] Yes [] No	If yes, please describe:
Has the child been tested psychologi	cally/received psychological assessme	ent? [] Yes [] No If yes, please
Performance in school (parent's o	pinion)	
[] Satisfactory	[] Underachiever	[] Overachiever
Other:		
Child's peer relationships		
[] Spontaneous	[] Leader	
[] Makes friends easily	[] Shares easi	ly
[] Follower		naking friends
Image: Image of the second sec		-
	Leisure/Recreational	
Please describe special areas of inter activities, exercise, diet/health, trave	est or hobbies (e.g., art, books, crafts, ling, etc.):	physical fitness, sports, outdoor
Activity	How often now?	How often in the past?

## Medical/Physical Health

Current or relevant past medical concerns:

List any recent health or physical changes:

# Most recent examinations

Type of examination	Date of most recent visit	Reason for visit	Results
Physical examination			
Dental examination			
Vision			
examination			
Hearing			
examination			

### Medications

Current prescription medications	Dose	Dates/ Frequency	Purpose	Side effects

Current over-the-counter medicines	Dose	Dates/ Frequency	Purpose	Side effects

Is the child allergic to any medications or	drugs? []Yes	[] No If yes,	describe:
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# **Chemical Use History**

Does the child/adolesce	nt use or have a problem with alcohol or drugs?	Yes	No	
If yes, please describe:				

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### Counseling/Prior Treatment History

Information about child/adolescent past and present

	Yes	No	When	Where	Reaction to overall experience
Counseling/Psychiatric					1
treatment					
Suicidal					
thoughts/attempts					
Drug/alcohol					
treatment					
Hospitalizations					

## **Behavioral/Emotional**

Please check any of the following that are typical for your child:

[] Affectionate [] Aggressive [] Alcohol problems [] Angry [] Anxiety [] Attachment to dolls/toys [] Avoids adults [] Bedwetting [] Blinking, jerking [] Bullies others [] Careless, reckless [] Chest pains [] Clumsy [] Confident [] Cooperative [] Cyber addiction [] Defiant [] Depression [] Destructive [] Difficulty speaking [] Dizziness [] Drug dependence [] Eating disorder [] Fatigue [] Fearful [] Frequent injuries [] Frustrated easily [] Gambling [] Generous

[] Hallucinations [] Head banging [] Heart problems [] Hopelessness [] Hurts animals [] Imaginary friends [] Impulsive [] Irritable [] Lazy [] Learning problems [] Lies frequently [] Listens to reason [] Loner [] Low self-esteem [] Messy [] Moody [] Nightmares [] Obedient [] Often sick [] Oppositional [] Overactive [] Overweight [] Panic attacks [] Phobias [] Poor appetite [] Psychiatric problems [] Quarrels [] Sad [] Selfish

[] Separation anxiety
[] Sets fires
Sexual addiction
[] Sexual acting out
[] Shares
[] Sick often
[] Short attention span
[] Shy, timid
[] Sleeping problems
[] Slow moving
[] Soiling
[] Speech problems
[] Steals
[] Stomachaches
[] Suicidal threats
[] Suicidal attempts
[ ] Talks back
[] Teeth grinding
[] Thumb sucking
[] Tic or twitching
[] Unsafe behaviors
[] Unusual thinking
[] Weight loss
[] Withdrawn
[] Worries excessively
[] Other:

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Please describe any of the above (or other) concerns:
How are problem behaviors generally handled?
What does the child/adolescent do with unstructured time?
Has the child/adolescent experienced death? (friends, family, pets, other) YesNo
If yes, at what age? If yes, please describe the child's/adolescent's reaction:
Have there been any other significant changes or events in your child's life? (family, moving, fire, etc) If yes, please describe:
Any additional information that you believe would assist us in understanding your child/adolescent?
What are your goals for the child's therapy?
Do you believe the child is suicidal at this time?YesNo If yes, please explain:
<u>For staff use</u>
Clinician's signature & credentials: Date:
Supervisor's signature & credentials, if applicable: Date:

# Insight Psychological Services 2126 Richmond Hwy Suite 103 Stafford, VA 22554 OFFICE POLICIES AND PROCEDURES

Welcome to Insight Psychological Services. This document contains important information about professional services and business policies. Please read it carefully and make note of any questions you may have so that you and your clinician can discuss them at your next meeting. When you sign the consent to treatment form at the back of this packet, it will represent an agreement between Insight Psychological Services, your clinician, and you.

### **Psychological Services**

Psychotherapy and psychological assessment is offered as appropriate by licensed clinical psychologists (PsyD or PhD), licensed marriage and family counselors (LMFT), licensed professional counselors (LPC), licensed clinical social workers (LCSW), recent graduates in those fields (i.e. postdoctoral residents), or graduate students pursing advanced degrees in those fields (i.e. interns or externs). If a clinician is not yet licensed, they provide services under the supervision of an appropriately licensed clinician.

### **Appointments and Associated Fees**

Clinicians at Insight Psychological Services provide outpatient mental health counseling and assessment. Initial intake and assessment appointments take approximately 45-60 minutes and primarily involve treatment formulation and paperwork completion. Therapy sessions are generally scheduled once a week or twice a month for 45-60 minutes. A late cancellation or failure to attend your appointment (also known as a no-show) results in an open hour, inconvenience, and a loss of revenue. Once an appointment hour is scheduled, you will be expected to pay for that hour unless you provide 24 hours advanced notice of cancellation. If you cancel less than 24 hours in advance or no-show for your appointment, you may be charged for an amount equal the fee that would have been collected by your insurance company or a fee agreed to by you and your clinician. No show and late cancellation fees will only be waived on a case by case basis and decided upon by your clinician. If it is possible, your clinician will try to find another time to reschedule the appointment. If you arrive late for a scheduled appointment, only the remainder of the session will be available. If your clinician is running late with a prior appointment, you will still receive the full session time.

- Late cancellation (less than 24 hours' notice) or missed therapy appointment (no-show): \$60
- Late cancellation or missed assessment (testing) appointment: **\$150**

Payment of any late cancellation or missed appointment fees is due before the next scheduled appointment.

Insight Psychological Services reserves the right to modify or cancel all scheduled/standing appointments and close the chart at any time, specifically if:

- Two (2) scheduled/standing therapy or assessment appointments are missed consecutively without proper notification.
- The patient does not present for a session with his or her primary clinician for 60 days.
- Attendance at scheduled/standing therapy appointments is inconsistent for any reason.
- The patient's account has a past due balance exceeding \$100.

## **Additional Professional Fees**

In addition to weekly appointments, you may find that you need other professional services, such as a letter, from your clinician. Below is a list of fees associated with some common patient or parent/legal guardian requests:

• Returned checks: **\$50** 

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- Completion of a form requested by the patient or parent/legal guardian: \$25
- Letter written at the request of the patient or parent/legal guardian: \$25

Other services that may be subject to fees include report writing, telephone conversations lasting longer than a few minutes, consulting with other professionals (with your permission), preparation of records or treatment summaries, and time spent for any other services you may request of your clinician. Fees for these services will be discussed with you by your clinician at the time of the request. Fees may increase periodically.

#### **Billing and Payments**

You are expected to pay the costs associated with your appointment in full at the time that services are rendered unless otherwise agreed upon. As a courtesy to you, Insight Psychological Services will submit a claim on your behalf to your or your child's insurance company. Should you decide to use your or your child's health insurance plan you are responsible for the copayment, co-percentage payment, payment toward a deductible, and costs not covered by your or your child's health insurance plan at the time of services unless otherwise agreed upon. Any balances due to Insight Psychological Services after your or your child's insurance carrier has provided any applicable payment will be billed to you. Please remember that you are responsible for full payment of all fees associated with you or your child's account, not the insurance company. If benefits cannot be determined prior to or at the time of service, and/or when there is any doubt regarding financial responsibility, payment is expected by you in full. Please note, that some insurances charge different copays depending on the billing code that is submitted to them. If you have questions regarding this, please speak with your clinician. Cash, check, and credit cards are acceptable forms of payment. Payment schedules for other professional services will be agreed upon when and if they are requested. If your account has not been paid for more than 60 days and payment arrangements have not been made, Insight Psychological Services has the option of using legal means to secure the payment. This may involve the use of a collection agency, which may affect your credit. If legal action is necessary, the cost of the collection fees and interest will be included in the claim. If your clinician is a recent graduate or graduate student, services are billed under her/his supervisor.

#### Patients of Divorced Parents/Legal Guardians

If the patient is a minor and the parents are separated or divorced, or the child lives with a legal guardian, your child's clinician may request a copy of official court documents outlining who is and is not able to make decisions regarding the child patient's medical/mental health care and/or who is privy to information concerning that child's care.

Additionally, the parent or guardian who brings the child to a therapy or assessment appointment at Insight Psychological Services is responsible for payment of fees at the time service is rendered, or if any fees for other services are accrued, regardless of what a divorce decree may state. Any judgment regarding court ordered financial responsibility must be determined between the individuals involved, without the inclusion or Insight Psychological Services' personnel.

#### **Litigation Policy**

Active litigation, such as custody disputes, can be detrimental to the therapeutic relationship and can hinder a clinician's ability to treat the patient as litigation often involves full disclosure of confidential information. Therefore, it is agreed that should you (the patient or parent/legal guardian of the patient) or your child become involved in any legal proceedings, you, your attorneys, or anyone acting on your behalf **will not** subpoena Insight Psychological Services' records or any Insight Psychological Services clinician or employee to provide a deposition, testify in court, or engage in any other legal process or proceeding. If any Insight Psychological Services clinician or employee is subpoenaed to provide records or testimony in violation of this agreement,

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you agree to pay any and all fees accrued for document preparation and professional time, even if said records or testimony is requested by another party. Should this occur, which is again in violation of this agreement, Insight Psychological Services reserves the right to terminate treatment immediately. Referrals to other mental health professionals will be provided.

Should this agreement be violated, the following fees apply and must be paid in full five (5) business days before preparation of requested documents or appearance at any legal proceeding:

- Availability of treating clinician from 8:00 am to 12:00 pm or 1:00 pm to 5:00 pm (half day) within 50 miles of the Insight Psychological Services office: **\$2000.00**
- Availability of treating clinician from 8:00 am to 5:00 pm (full day) within 50 miles of the Insight Psychological Services office: **\$3000.00**
- Availability of treating clinician from 8:00 am to 5:00 pm (full day) beyond 50 miles of the Insight Psychological Services Office: **\$4000.00**
- If the treating clinician is a recent graduate or graduate student and the presence of her/his supervisor is required for half a day, the following fee applies in addition to that outline above: **\$1000.00**
- If the treating clinician is a recent graduate or graduate student and the presence of her/his supervisor is required for a full day, the following fee applies in addition to that outline above: **\$2000.00**

# **Confidentiality**

In general, the law protects the privacy of all communication between a patient and a clinician. However, information about you may be used by the personnel associated with Insight Psychological Services for diagnosis, treatment planning, treatment, and continuity of care. We may disclose it to health care providers who provide you with treatment, such as doctors, nurses, other mental health professionals, mental health students, or business associates affiliated with Insight Psychological Services such as insurance carriers, billing, quality enhancement, training, audits, and accreditation.

Both verbal information and written records about a patient cannot be shared with another party without the written consent of the patient or the patient's legal guardian or personal representative. It is the policy of Insight Psychological Services not to release any information about a patient without a signed release of information except in certain emergency situations or exceptions in which patient information can be disclosed to others without written consent. Some of these situations are noted below. There may be other provisions provided by legal requirements.

- Abuse of a minor, elder, or person with a disability.
- Evidence of imminent suicidal or homicidal intent or other harm to self or others.
- Involvement in any legal proceedings in which you or your child were referred for services by the court/agency or in which your or your child's records are subpoenaed by a court. You have the right to prevent your clinician from releasing information about your treatment. Please also see the litigation policy above.
- Your or your child's health insurance company (payor source) requires certain pertinent information as required by law (i.e. diagnosis, treatment summary, or treatment plan).
- You or your child is being treated by a clinician who is being supervised by a licensed clinician.
- Certain patient information is submitted to a collection agency in order to collect the balance of an overdue account.

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Although patients and a minor patient's parent/guardian have a right to access their or their child's records, because the records maintained by your or your child's clinician contain information that may be misunderstood and/or misinterpreted by someone who is not a mental health professional, it is the policy of Insight Psychological Services that patients and/or their parent/guardian not review them. However, a treatment summary may be provided at your request, if appropriate it and doing so would not be emotionally damaging. Alternatively, Insight Psychological Services personnel can send the record or treatment summary to another qualified health professional who is working with you or your child, with proper authorization

### **Termination of Services**

If the treating clinician and/or clinical supervisor determine appropriate services can no longer be provided to you or your child for any reason, treatment will be terminated and referrals to other professionals will be provided.

### **Contacting your clinician**

Due to your clinician's work schedule, she/he may not be immediately available by telephone. While your clinician may be in the office during regular business hours, your clinician will not be available if she/he is in session with a patient. When your clinician is unavailable, please leave a message on her/his voicemail. She/he will make every effort to return your call the same day, with the exception of weekends and holidays. If you are unable to reach your clinician and feel that you cannot wait for a return call, contact your family physician or the nearest emergency room and ask for the psychologist or psychiatrist on call. If your clinician is unavailable for an extended period of time, she/he will provide you with the name of a colleague to contact, if necessary. The same information should also be available on your clinician's voicemail. Your clinician only uses email for setting up appointments or contacting a patient who has missed an appointment. Email is not to be used to discuss clinical issues. Email is not a secure, confidential form of communication and therefore should not be used for communication related to private information.

## Weather

Please do not assume that your clinician follows Stafford County Public Schools or Federal Government closure schedules. Your clinician may call or email you to cancel your appointment in the case of inclement weather or they will leave a message on their voicemail indicating if she/he is in the office that day. However, to avoid any no show fees, contact your clinician in case of inclement weather in order to determine if your session will be kept or cancelled.

## **Emergencies**

Sometimes, emergencies arise that cannot be planned for. In case of an emergency call 911 and notify your clinician. If your clinician leaves town, another clinician will be on call for her/him in case of an emergency. Your clinician will leave the name and phone number of the person on call on his or her voicemail.

# Please complete the next 2 pages and give to front desk. <u>Pages 1-4 are yours to</u> <u>keep for future reference</u>. Refusal to sign the next 2 pages will result in services not being rendered.

# Insight Psychological Services 2126 Richmond Hwy Suite 103 Stafford, VA 22554 ACKNOWLEDGMENT OF OFFICE POLICIES AND PROCEDURES AND CONSENT FOR TREATMENT

I, the undersigned, acknowledge that I have received and reviewed the following policies of Insight Psychological Services in its entirety and agree to abide by the terms set forth in them for the duration of my professional relationship with my or my child's clinician and/or Insight Psychological Services:

#### (Initial next to paragraph that you read the policy)

Psychological Services	Litigation Policy
Appointments and Associated Fees	Confidentiality
Additional Professional Fees	Termination of Services
Billing and Payments	Contacting your clinician
Patients of Divorced Parents/Legal Guardians	Weather
	Emergencies

If you or your child is *using insurance benefits*, please review the statements below and **initial** here: \_\_\_\_\_

- I authorize Insight Psychological Services to submit claims to my insurance company.
- I authorize the use of this form for all my insurance submissions.
- I authorize release of information to all my insurance companies.
- I authorize the provider to act as my agent in helping me obtain payment from my insurance company.
- I authorize payment directly to Insight Psychological Services.
- I understand that I am ultimately responsible for my bill.

If you are *not using insurance benefits*, please review the statement below and initial here: \_\_\_\_\_

• I am not using insurance benefits and understand I am, therefore, responsible for 100% of the applicable fee at the time services are rendered.

#### Consent to Services

I, \_\_\_\_\_\_\_\_ (patient or authorized representative), hereby give clinicians at Insight Psychological Services permission to provide appropriate psychological services to me or my child, as necessary. I have read the office's policies and procedures including limits of confidentiality and am aware of the Patient Privacy Notice (HIPPA). I understand I have the right to revoke this consent at any time in writing. I also understand any changes to Insight Psychological Services' policies and procedures occurring after the date indicated below will be discussed with me in a timely manner.

	Signature of patient of	or parent/guardian:		Date:
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Relationship to patient: \_\_\_\_\_

# Insight Psychological Services 2126 Richmond Hwy Suite 103 Stafford, VA 22554 Credit Card Authorization Form

I, \_\_\_\_\_\_\_ agree that Insight Psychological Services will automatically charge the last credit card used for my/my child's therapy or assessment session, copayment, deductible, missed appointments, late cancellations for scheduled session(s) or for non-payment due to lapse in your coverage. If your account has not been paid for more than 60 days and payment arrangements have not been made, Insight Psychological Services has the option of using legal means to secure the payment.

It is my understanding that the charge for any no-show fee/late cancellation (less then 24 hours) will be a \$60.00 fee and can be charged to my credit card on file.

# Please let us know ASAP if a late/missed appointment is due to illness or emergency.

Name on card		
Type of card: Visa Mastercard	American Express	Discover
Credit card number	_	
Expiration date:	_ CCV code	:
Address, including zip code:		

By signing this form, I understand that my card will be charged <u>AUTOMATICALLY</u> for fees owed.

IT IS YOUR RESPONSIBILITY TO INFORM US IF YOU WOULD LIKE TO USE A DIFFERENT CARD THEN WHAT YOU HAVE ON FILE.